

Shirley Loder

From: Rob Parkinson
Sent: 27 August 2020 13:50
To: Licensing
Cc: Andy Cole
Subject: The Old Creamery Hang Loose 8 Hobbs Hill Croyde 2020003396 202003414 and variation to Premises Licence 202003439 Noise compl 202002799

The above premises is the subject of a single noise complaint received on 29 July 2020 regarding noise from persons drinking in the rear garden and balcony until the closing time of 22.30. Unfortunately no contact was made to the complainant until I called on 25 August. The complainant alleges that the premises is currently operating more like a pub than its previous operations and that social distancing has not been followed. On 25 August the complainant was requested to provide direct evidence of the disturbance using the Noise App. To date no further contact has been received. I am therefore unable to register formal objections to the two TENs but would express concern as to the extension of the Premises Licence to 31 October due to the potential for disturbance. With my imminent departure I will keep the noise case open and reallocated back to ARC for any follow up should evidence be received as to unreasonable disturbance.

The commercial team have been advised re the SD allegations.

If you require any further information please contact me

Rob Parkinson
Environmental Health Officer (Agency)
Environmental Protection Team
North Devon Council
01271 388351 (diverts to mobile)